



**NEPAL ENGINEERING
SURVEYORS PVT. LTD.**

**COMPANY
PROFILE
2021**



The Company

Nepal Engineering Surveyors Pvt. Ltd. was established on November 2017 by a group of engineers dedicated to serve in the field of non-life insurance claim survey and loss assessment. Currently, we are involved with and overlooking claims from 12 insurance companies in Nepal and have survey about 3000 claims from these companies.

Experienced in the handling and adjustment of Property & Casualty claims including Fire, Theft, Construction, Property and Pecuniary losses, as well as Liability claims investigation of varied sizes and complexities. Involved in spearheading and/or overseeing Claims Management Schemes involving Public Liability, Travel and Motor insurance portfolios.



Our Mission is Swift Claim Settlement and Scientific Assessment



Our Vision

To be the premier/leading non-life insurance surveyor and loss adjuster firm for Nepal insurance market.



Our Mission

To become a pioneer in swift claim settlement of fire and allied perils claims, motors claim and provide justifiable assessment to the insured and insurer and at the same time preserving our values and principle of honesty, truthfulness and integrity and safety of our employees



Our Objectives

- > To provide scientific loss assessment
- > To always remain in constant touch with the insured and insurer throughout the entire claim settlement process
- > To become an expert in all natures of claim settlements

Our Services



Motor

Motor claims can range from self-insured loss as well as Third Party losses of the vehicles involved in an accident. Claims settlement also requires investigation of causation and verification of details. It involves liaising with the insured to reach an agreement on the settlement. Losses can vary from a minor spot payment verification to complex Total Loss Claims. NES is fully equipped to handle all sort of motor claims and has several years of industry experience and experts in the team.



Marine

Our extensive experience in Marine – Transit Claims of consignment being imported ranges from examples such as damages to Newspaper rolls claims to Theft of glass ware and catastrophe losses of insured food grains in transit; enables us to better analyze loss amount and scope of coverage of the claims we are deputed. We have an excellent network of brokers for salvage management and disposal. Claim amount for marine-transit losses settled are as high as NRS. 4 million.



Contractors All Risk / Erection All Risk & Technical Risks

Nepal has a thriving construction industry which ranges from Hydro Power Projects (CAR/EAR) to roads and buildings being built at an impressive rate. The geographical and physiology of the country possess equal risks to emerging projects in the making. The NES team having experts who have dealt with EAR claims up to USD 13 million is adequately equipped to bring the claims to a conclusion and estimate accurate reserves.



Property and Allied Perils

Frequent occurrences of natural catastrophe such as earthquakes, flooding and landslides makes several districts of Nepal marked as disaster prone areas. We started our adjusting and surveying journey during the Gorkha Earthquake 2015 (7.8 on Richter scale). Losses ranging from Total Loss Structures to damaged stocks/inventory; we had the opportunity to survey and adjust such range of claims. As urban areas such as Kathmandu, Biratnagar, Butwal etc. become hub for businesses and factories, risks has risen ten folds over the past decade.



Reinsurance Representation and Claims Handling

We represent several APAC regional leading re-insurers, brokers and adjusting firms and work as a facilitator for their local site work. Consulting works include re-insurer audits of large claims, local liaison for Joint Surveys, national level representation, loss assessment verifications, pre-insurance surveys, loss investigations and as arbitrators. We understand the value of having boots on ground in adverse situations, remote locations, under short notice and with utmost professionalism.

Why Nepal Engineering Surveyors?



Focused on Customer Needs

Operating protocols designed to be compliant to insurer standards



Technology Driven

We use automation tools that generate situational and status reports that are updated daily with real time data of communication with clients and issue automated SMS and notifications to insured party.



Focused on Transparency

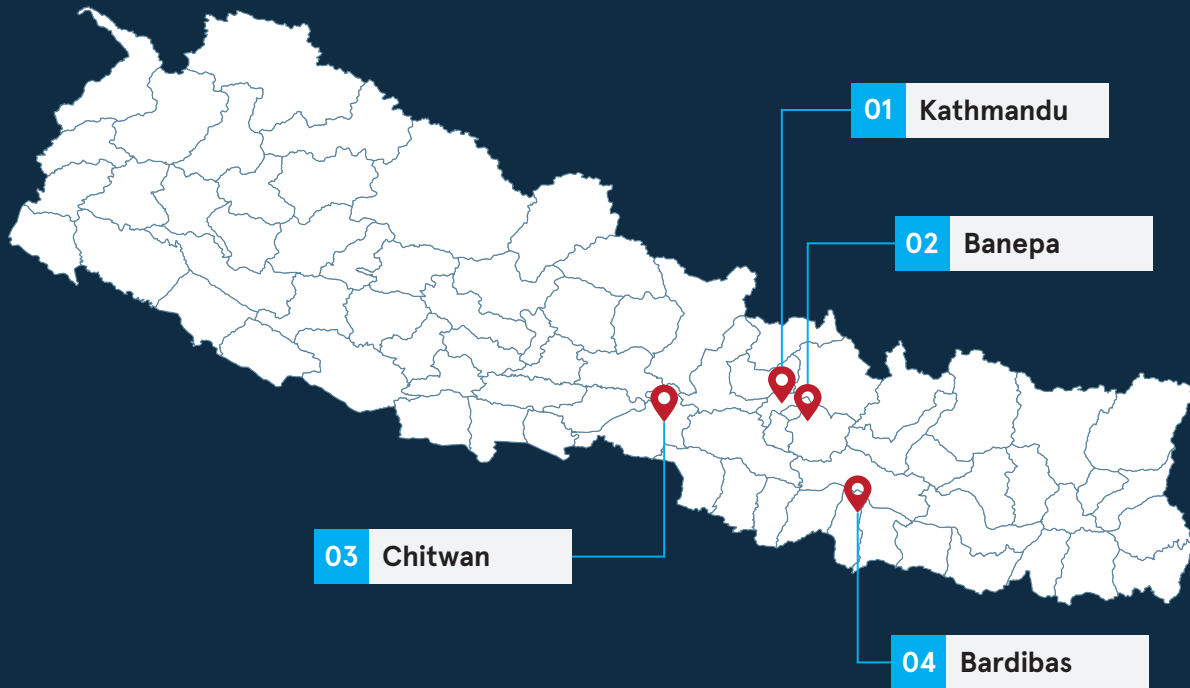
We are long term partnership focused and understand the value of ethical decisions guided by high moral understanding.



Multiple Locations

We have our surveyors spread across multiple locations all over Nepal and provide services in local fee in those sectors.

Multiple Locations of NES



Team Profile

Pratik Karki

B.Tech., MBA
Beema Samiti Lic No: 807/
73-74 'D'

Surveyor, Loss Adjuster
Director

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6 years' experience

Specialty: **Marine, CAR/EAR,**
Property & Allied Perils, Motor



Niswarth Mahat

MBA

Senior Claims Specialist
Director

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4 years' experience

Specialty: **Motor, Marine,**
Property & Allied Perils, EAR



Ajaya Raj Khatri

BE Mechanical

Claims Engineer

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3 years' experience

Specialty: **Motor, Property &**
Allied Perils, CAR



Sanil Makaju Shrestha

B.E. Mechanical
(Manufacturing)
Beema Samiti Lic No:
809/73-74

Surveyor

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4 years' experience

Specialty: **Motor,**
Property & Allied Perils



Biplav Lamichhane

B.E. Mechanical
(Automobile)

Claims Engineer

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1 years' experience

Specialty: **Motor,**
Marine, Property &
Allied Perils



Manoj Thapa

BBS

Claims Assistant

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@nepalsurveyors.com

1 years' experience

Specialty: **Motor,**
Property & Allied Perils



Aprameya Khakurel

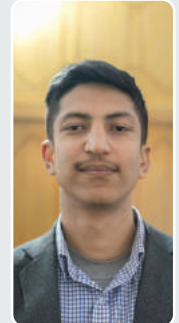
B.E. Electrical (Power
Systems), MBA

Claims Consultant

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P: akhakurel@gmail.com

6 years' experience

Specialty: **Motor, EAR,**
Energy



Major Involvements

Madhya Bhotekoshi Hydro Electric Project (102 MW)



Consultant (Local Representative) to global loss adjusting firm Charles Taylor Adjusting for the claim of loss due to landslide at storage yard of Hydro Mechanical Equipment with provisional reserves for loss valued at **USD 13 Million** under the CAR/EAR policy at an international Re-Insurer.

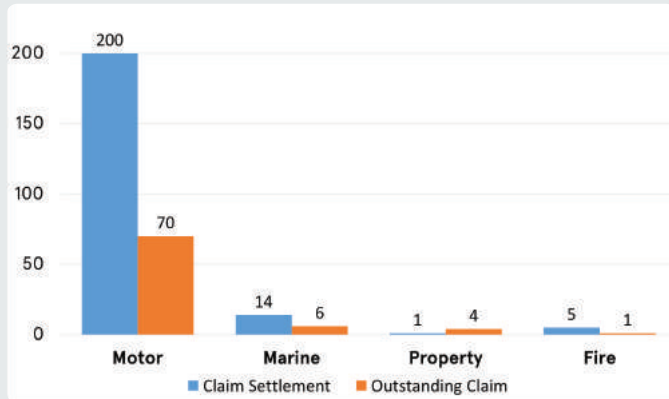
Upper Tamakoshi Hydro Electric Project (456 MW)



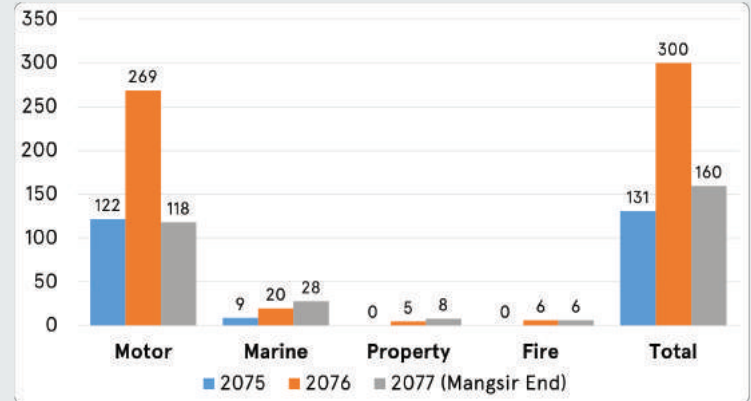
Consultant (Local Representative) to global loss adjusting firm Charles Taylor Adjusting for the claim of loss due to landslide at Switch Yard (Electromechanical Equipment) valued at **USD 3 Million** under the CAR/EAR policy at an international Re-Insurer.

Claim Stats

Claim Settlement and Outstanding Claim



Claim Deputed



Our Global Clients



Adjusting



**NEPAL ENGINEERING
SURVEYORS PVT. LTD.**

Nepal Engineering Surveyors

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Claims Hotlines – 9802300804, 9802300805

Branch Office

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**SCAN TO FIND
THE LOCATION**